

Returns Form

BigWarehouse Spares	
Att: _____ Order Ref: _____	
Factory C 8 Ruddock Street	
Corrimal	
NSW	2518

BigWarehouse Returns Form

Return Process

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- If a part needs to be returned as per our policy, please notify us by emailing Bigwarehouse Spares.
- If your request has been approved, please repack the item in their original packaging or adequate packaging to ensure the items are not damaged in transit and include a copy of the original invoice.
- Please complete the address label above with who to attention the return to and your order number for our reference. Apply the address label to the pack or complete these details on the return packaging lodged at an Australia post outlet.
- For any enquiries on this process, please feel free to contact us by emailing Bigwarehouse Spares
- Refunds for returned items will be processed once the items have arrived at Bigwarehouse and the claim has been processed (usually with 3 business days).
- Return postage costs
 - If the item was damaged, faulty or not compatible, Bigwarehouse will refund you the return postage costs. You must provide a copy of the return postage costs within the return or via email.
 - If the item is returned for a change of mind or no longer required, Bigwarehouse will not refund the cost of the return, only the original cost of the item.